



Bureau Technical Inspection Services Limited – Privacy Statement: www.btis.co.uk

Bureau Technical Inspection Services Limited takes the issue of your privacy very seriously. We will not sell or hire your personal information to anyone.

Our Privacy Policy covers the handling of personally identifiable information that we collect when you are on this website, and when you use our services.

Controlling your personal information

We gather personally identifiable information through the website only when you complete a contact form or request a quote form. In order to respond to your enquiry, we ask for information including, but not limited to, your name, address and email address.

The information we collect is used for the purposes of responding to your enquiry and is managed in line with our GDPR Data Retention Policy. Information will be retained as required by law, as necessary to comply with our legal obligations, resolve disputes, and to fulfill our contract or agreements.

We have put in place reasonable measures and appropriate procedures for implementing this policy and for safeguarding the personal data we collect.

We will not sell, distribute or lease your personal information to third parties for marketing purposes. We may be obliged to provide information in specific circumstances, e.g. to respond to a court order, or any legitimate legal request by authorities with which we must comply with, or if we discover that your behaviour on our website breaches our Terms and Conditions.

Newsletter subscribers

If you have signed up to receive our newsletter, you may opt-out of receiving newsletter emails from us by following the “unsubscribe” instructions provided in the e-mails. Alternatively, you may contact us at the address below.

Your rights over personal data that we control

Upon request, we will provide you with details regarding your personal data that has been collected by us or which is under our control.

If you would like to change information that we maintain about you, you may request that we update, correct or remove personal data by sending an email to: info@btis.co.uk We will process your request as quickly as possible and within 1 month of receiving it.

Web server logs

The website hosting system may gather certain information in its server logs, to monitor and manage site usage. This information may include Internet protocol (IP) addresses, browser type, Internet service provider (ISP). This information is used to manage website performance as a whole and to identify and service problems.

Use of Cookies

Cookies are small pieces of data, stored in text files that are stored on your computer or other device when websites are loaded in a browser. Cookies may be set by the site that you are visiting (known as 'first party cookies'), or by other websites who serve up content on that site ('third party cookies').

This website uses cookies to

- enable you to navigate the website and find the information you are looking for, or
- to give us general information about website activity, e.g. how many people visit the website, which pages they look at and what types of device they use

Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you. This website does not use cookies to collect personally identifiable information about you. However, if you wish to restrict or block the cookies which are set by any website, you can do this through your browser settings. The Help function within your browser should tell you how.

How do I change my cookie settings?

Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set, visit www.cookiesandyou.com.

Use these links to find out how to manage cookies on popular browsers:

- [Google Chrome](#)
- [Microsoft Edge](#)
- [Mozilla Firefox](#)
- [Microsoft Internet Explorer](#)
- [Opera](#)
- [Apple Safari](#)

To find information relating to other browsers, visit the browser developer's website.

Google Analytics

Google Analytics is web analytics service provided by Google, Inc. Google Analytics cookies enable us to see information on user website activities including, but not limited to page views, source and time spent on the website. The information is aggregated and depersonalised, so cannot be tracked back to individuals.

Using Google Analytics we can see what content is popular on our website, so that we can continue to improve the website and provide information which interests our visitors. We can also track how our site visitors arrived on our website, e.g. from organic search, an advertising campaign or by referral from another website, so that we can measure the success of our marketing activities. Google stores the information collected by the cookie on servers in the United States. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google.



To opt out of being tracked by Google Analytics across all websites, visit <http://tools.google.com/dlpage/gaoptout>

Google AdWords

These cookies enable us to track information relating to website visits resulting from our Google search marketing campaigns, so we can make better use of our search budget. The data is aggregated and our website reports do not include personal information.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Bureau Technical Inspection Services Limited (BTIS)
One Priory Court
Saxon Way
Hessle
HU13 9PB

+44 (0)1675 481 779

info@btis.co.uk

Uncontrolled when down